



What is a MyWIChildCare EBT Card?



- The MyWIChildCare EBT card puts the payment responsibility into the hands of parents, instead of the state
- Is a **FREE** card for parents who receive Wisconsin Shares
 - Automatically receive it via mail
 - It doesn't cost you anything to use
 - Can start using it in October
- Monthly subsidy automatically deposited into EBT account
 - Convenient and easy to use

MyWIChildCare EBT Vendor Information

MyWIChildCare EBT Vendor: FIS – Fidelity Information Services

- FIS sends MyWIChildCare EBT card to parents via mail
- Call MyWIChildCare customer service at 1-877-201-7601 to:
 - Activate your card
 - Replace a lost, stolen, or damaged card
 - Create or change your PIN
 - Check your account balance
- For 24/7 access to your account, visit ebtedge.com



What are the Benefits of the MyWICChildCare EBT Card For Parents

- The EBT card is convenient and easy to use
- Parents make the child care payment
 - This enables you to see the full cost of your child care
 - The amount your provider charges for care
 - The amount of Wisconsin Shares subsidy you received
 - Any additional money you may owe the child care provider
- Helps build a good relationship between you and your child care provider



Discuss with Your Provider . . .



- Parent Share
- Does provider have FIS contract?
- Payment options
- Know your card balance
- Changes coming/Parent Notices
- Provider Price
- Parent Portal

Parent Share

Is there a portion that you will have to pay out of pocket?

- Provider's payment policies
 - Payment schedule
 - Deadlines
 - Grace periods
 - Late fees



Does your provider have their FIS Contract?

- Does your provider have an FIS contract and what is their FIS Provider ID?
- Providers must have their contract completed by September 15, 2016



Provider Payment Options

Do not give your EBT card or PIN to your child care provider.

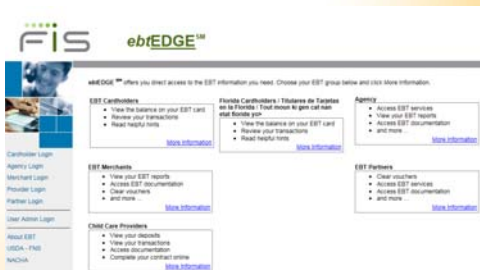
You and your provider should communicate with each other about how the payments are going to be made.

There are three easy ways to pay:

- Over the phone (call 1-877-201-7601)
- Online (ebtedge.com)
- Point of Sale (P.O.S)- card device



FIS Training Video for Parents



What will you need?

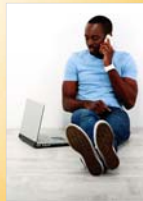
What will you need when using any of the three payment options below?

- Over the phone
- Online (ebtedge.com)
- Point of Sale (POS)



Know Your EBT Card Balance

- Know your authorizations
- Know your card balance
 - Easy to check online, over the phone, or at a POS device
- Get a receipt for each payment you make



Upcoming Policy & Procedure Changes

- Scheduled school closures and inclement weather
- SMRF
- Changing child care providers
- Backdating changes
- Approved Activity Schedules



Parent Authorization Notice

New information that you will see includes:
(SHOW SAMPLE NOTICE)

- 3 months of information
- Inclement weather hours
- Scheduled school closed hours



Parent Portal

<https://mywchildcareparents.wisconsin.gov/>

You will use your ACCESS ID and password to log in.
<https://access.wisconsin.gov/>

You can view new authorizations and all child care authorization information.

Show screenshots of parent portal, if available.






Access frequently asked questions (FAQ), watch training videos, find contact information, and obtain brochures in English, Spanish, and Hmong – all on the MyWICildCare website!

<http://mywchildcare.wisconsin.gov>

Click on the Parent tab at the top of the page.

Thank You and Q&A



mywischildcare.wisconsin.gov
